

Los Angeles Continuum of Care Homeless Family Solutions System

Changing the Way Homeless Families Access Housing Supports



LAHSA

DMH 9th Annual Housing Institute

June 15, 2016

Learning Objectives

- By the end of this workshop, attendees will:
 - Increase knowledge of how the HFSS operates and services available
 - Learn about how data is used to manage and grow the HFSS

System History

- Coordinated assessment system required by HEARTH Act
- Built upon lessons learned from 10+ years of family services
 - Homeless CalWORKs Families Project
 - Skid Row Assessment Team
 - Homelessness Prevention and Rapid Re-Housing
 - Families in Transitions Project
- Integration of three programs
 - Homeless CalWORKs Families Project
 - DPSS Emergency Shelter Services
 - Family Solutions Centers

HFSS Providers

Family Solutions Centers

- Valley Oasis
- LA Family Housing
- Union Station Homeless Services
- PATH
- St. Josephs Center
- Weingart Center Association
- The Whole Child
- Harbor Interfaith Services

Crisis Housing

- LA Family Housing
- CHCADA
- LA Family Housing
- Salvation Army Zahn Shelter
- Upward Bound House
- Westwood Transitional Village
- SPA 6 Family Crisis Housing Network
- The Whole Child
- Harbor Interfaith Services
- Catholic Charities Long Beach

Family Solution Centers

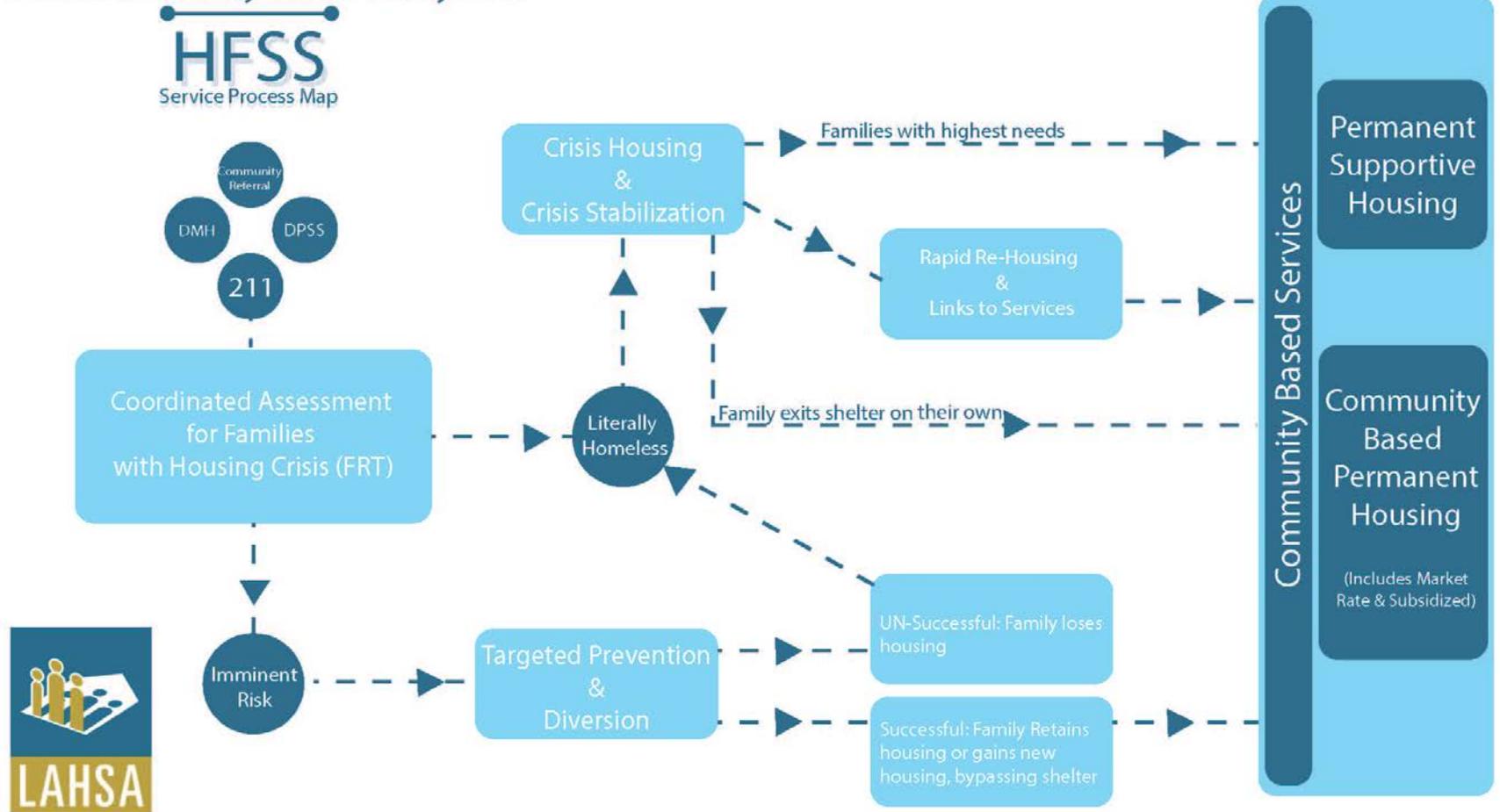
- Crisis Response
 - Standardized Screening & Triage
 - Direct Access to Crisis Housing
- Standardized Assessment & Housing Interventions
 - Targeted Housing Interventions
 - Rapid Re-Housing for homeless families
 - Homeless Prevention for imminently at-risk families
 - Service Enriched Housing
 - Other Permanent Housing Opportunities
 - Financial assistance plan coordinated among multiple funding streams
- Coordinated Community-Based Supportive Services and Housing Plan
- DPSS CalWORKs Resources
 - Homeless Assistance Programs-*Outstationed HCM*
 - Mental Health *Services-Outstationed Mental Health Counselor*
 - Substance Use Services (Department of Public Health)-*Outstationed Substance Use Counselor*

Services Provided by Partners

- Rapid Re-Housing
 - First 5 LA Supportive Services for Homeless Families Fund
 - Supportive Services for Veteran Families
- Housing Choice Vouchers, CoC Housing Opportunities, Low-Income Housing, Permanent Supportive Housing
- Child Care Services
- Behavioral Health Services
- Educational and/or Vocational Training including Job Placement
- Physical Health Services
- Legal Services
- Domestic Violence Services

HFSS Service Process Map

Homeless Family Solutions System



Eligibility Requirements

General Eligibility

- Household is a family
- Literally homeless or imminently at-risk
- Annual household income is at or below 50% AMI

Program Specific Eligibility

- Annual household income at or below 30% AMI
- Literally homeless or imminently at-risk
- Mental health, substance abuse, etc

Definition of Family

- Families are households consisting of one or more minor children (17 or under) in the legal custody of one or two adults who, prior to losing housing, were living together and working cooperatively to care for the children.
 - This includes 2-parent and 1-parent families, including those with same sex partners, families with intergenerational or extended family members, unmarried couples with children, families that contain adults who are not the biological parents of the children, and other family configurations.
- Households currently without minor children, in which the mother is in her last trimester of pregnancy, or mothers who have been medically diagnosed as having a “high risk” pregnancy.

Connecting Families to the FSC



- 211 will connect callers to the most appropriate FSC
- Homeless services providers may refer directly to the FSC
- Contacting the FSC to schedule an appointment is highly recommended prior to sending a family to the FSC

HFSS Outcomes

Homeless Family Solutions System

Fiscal Year	2013-2014**	2014-2015	2015-2016***	3-Year Total
Served	2053	3197	2500	7750
Received Crisis Housing	N/A	1226	2357	3583
Permanently Housed	1032	1462	910	3404
Days to Move In	38.5 Days	83 Days	114.4 Days	Average: 78.6 Days
Average Family Size	3.6	3.3	3.3	Average: 3.4

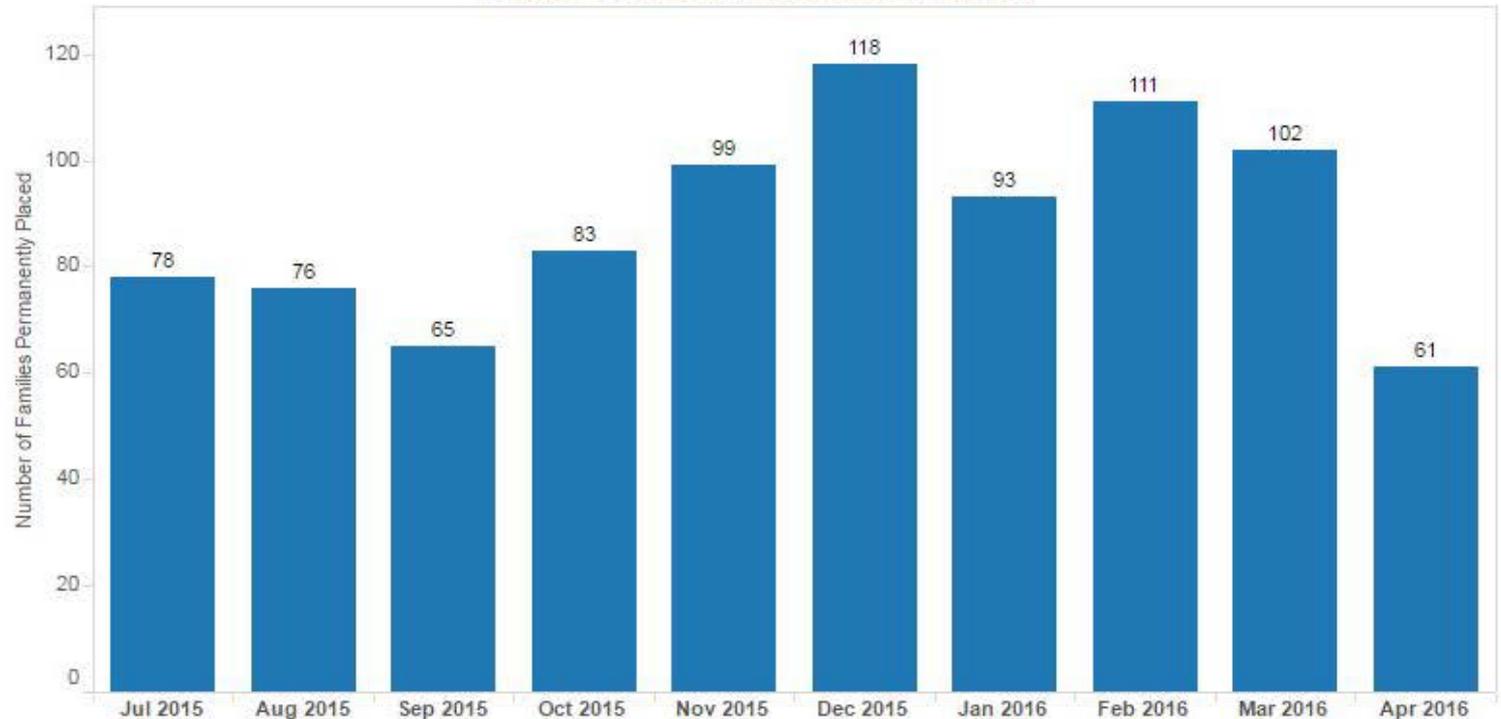
**Data is for an 18-month contract period of February 1, 2013-June 30, 2014.

***Data is from July 1, 2015 through March 31, 2016.

HFSS Dashboard

LA County Family Dashboard (Homeless Family Solutions System)

Families Placed in Permanent Housing



HFSS Dashboard

Families Level Of Engagement



Panel Discussion

- How is the system impacted by the City and County Homeless Strategies?
- How is the system connected to other 'systems' such as domestic violence and the educational system?
- How has data been utilized to inform how the system operates?
- How are families linked to housing opportunities?

QUESTIONS

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